Motor Insurance Policy

Thank you for choosing Octane Underwriting Limited for your Motor Insurance.

Octane Underwriting Limited is an appointed representative of Prestige Underwriting Services Limited who are authorised and regulated by the Financial Conduct Authority, FRN 307105.

Your policy has been arranged with Gefion Insurance A/S (Gefion).

This policy has been underwritten by Octane Underwriting Limited on behalf of Gefion.

24 HOUR ACCIDENT REPORTING LINE

08000 327327

You can call our claim reporting line anytime, day or night. We are on duty 24 hours a day, 365 days a year, to take notification of any new claims and assist you in an emergency. This will help progress your claim as fast as possible. If required, we will be able to arrange recovery of your vehicle to a secure location.
General definitions and interpretation
The following words will have the same meaning attached each time they appear in this policy in bold type face.

Articulated Vehicle
A goods carrying vehicle made up of a power unit and one semi-trailer.

Certificate of motor insurance
Certificate of motor insurance means the certificate required by law to certify the existence of the minimum compulsory insurance

Commercial Vehicle
A vehicle which is manufactured and used for the carriage of goods.

Endorsement
An amendment to the terms of this insurance.

Excess
Excess means your contribution towards the payment of any claim in respect of each insured vehicle.

Hazardous goods
Hazardous goods means explosives, chemicals, chemical by-products, acids or any other goods of a generally dangerous or hazardous nature.

Insured/you/your
The person(s) or entity named in the schedule as the insured. In addition, any other named person and any person permitted by the current certificate of motor insurance to drive or use the vehicle.

Insured section
Insured section means a section of this policy that forms part of the insurance contract but only if made effective by the “Cover” stated in the policy schedule.

Insured vehicle
Insured vehicle means any car, motor cycle or commercial vehicle (including its standard accessories, spare parts or components fitted to it) mentioned by description, category or registration mark in the schedule and current certificate of motor insurance.

Insurer/we/us
Gefion Insurance A/S

Market value
Market value means the replacement value of the same make and model of vehicle of a similar age and condition and history as determined by reference to vehicle value publications. In the case of a Motor Trade policy, market value means Trade Market Value.

Minibus
Any motor vehicle constructed or adopted to carry more than 8 (eight) but not more than 16 (sixteen) passengers in addition to the driver.

Period of insurance
Period of insurance means the length of time covered by this insurance as shown on the schedule
Policy
Policy means this document, the schedule and any endorsements attaching to this document or the schedule that will be considered part of the legal contract and any word or expression in bold type face on any of these documents will bear the specific meaning stated in these definitions.

Private Car
A private passenger vehicle with a maximum passenger carrying capacity of 9 persons including the driver, owned by and registered to a private individual, and covered under this policy as a family or domestic car and not as a commercial or business vehicle, or under a Motor Trade policy.

Private Hire
A car licensed by the local authority to be used for private hire for the carrying of passengers for hire or reward.

Public Hire
A car licensed by the local authority to be used under a taxi or hackney carriage licence for the carriage of passengers for hire or reward.

Property
Property means any tangible property other than the insured vehicle(s), including animals.

Proposal
Proposal means an application to purchase motor insurance and the provision of any information relevant to such application supplied by or on behalf of the insured, in written form, prior to inception or renewal of the policy. Such information is deemed to include the completed proposal form or Statement of Fact and medical questionnaire, if applicable, and other relevant information that the insurer may require when considering the application or renewal thereof.

Road
Road means any place that would be held to be a road for the purposes of any compulsory motor insurance legislation operative within the territorial limits defined in this policy.

Road Traffic Acts
Road Traffic Acts means all acts, laws or Regulations which govern the driving or use of any motor vehicle in Great Britain, Northern Ireland, the Isle of Man and the Channel Islands.

Schedule
The document which gives details of the insured, period of insurance, endorsements applicable, excess(es) and the cover provided by this insurance.

Special Type
Any motor vehicle constructed to operate primarily as a tool and not designed for the carriage of goods or passengers.

Taxi cab
A purpose built vehicle having a separate compartment for the driver and passengers and not licensed to carry more than 7 (seven) passengers.

Territorial limits
Territorial limits means Great Britain, Northern Ireland, the Isle of Man and the Channel Islands.
Islands and during sea transit between ports in these areas including the processes of
loading and unloading.

**Trailer**
A trailer, semi-trailer or container used for goods carrying and constructed to be towed by
a motor vehicle.

**Vehicle**
The car(s), motor cycle(s) or commercial vehicle(s) described in the schedule and current
certificate of motor insurance.

**THE CONTRACT OF INSURANCE**

This is a contract between you and us. Please read this document, your certificate of
motor insurance and schedule very carefully. If they are incorrect in any way, please tell
us immediately.

We will insure you, provided that you pay the premium and subject to the terms,
conditions, provisions and exceptions of this insurance against loss, damage or legal
liability which may occur during any period of insurance.

This contract is entered into on the basis that you have taken all reasonable care to
answer all questions asked honestly, accurately and to the best of your knowledge and
that any other information given either verbally or in writing by you or on your behalf at the
time you applied for insurance is also complete and has been given honestly and to the
best of your knowledge and belief. The information that you have given to us is shown on
your signed proposal form, or statement of fact or statement of insurance but will also
include further information given either verbally or in writing by you or on your behalf at
the time you applied for insurance. You must therefore ensure that all information given to
us is accurate. Failure to do so may invalidate your insurance.

If there are any changes to the facts presented in arranging this insurance you must inform
us immediately. Amendments to this contract must be made and agreed in writing.

Nobody other than you (the Insured) and us (Gefion) has any rights that they can
enforce under this contract except for those rights that they have under Road Traffic
law in any country in which this insurance applies.

Unless we have agreed differently, this policy is subject to the law of England.

Signed for and on behalf of Gefion Insurance A/S.

David Murray, Managing Director, Octane Underwriting Limited

The registered office of the Insurer is

Gefion Insurance A/S
Ostergade 10, 4, Copenhagen, Denmark,
DK1 051
**Cooling off period**

Where the **insured** is a private individual or sole trader, including a partnership in England and Wales, then the **insured** has a right to cancel this **policy** during a period of fourteen days either from the day of purchase of the insurance, or the day on which **policy** documentation was received, whichever is the later.

The **insured** must write to the broker or intermediary shown on the **schedule**. On receipt of the notice of cancellation and the **certificate of motor insurance**, we will refund any premiums paid less a charge of £44.00 (plus any incurred administration fees) or the pro rata charge for the period on cover provided (plus any incurred administration fees), whichever is the greater. A full refund of all sums paid will be allowed if the period of cover has not commenced.

**1. Sections which apply**

The cover provided is shown in the current **schedule** that determines which **insured sections** of this **policy** apply. Clauses 5 – 8 apply to all **insured sections**.

<table>
<thead>
<tr>
<th>Cover</th>
<th>Insured sections</th>
</tr>
</thead>
<tbody>
<tr>
<td>Comprehensive</td>
<td>All <strong>insured sections</strong> and clauses.</td>
</tr>
<tr>
<td>Third Party Fire and Theft</td>
<td><strong>Insured sections A, B</strong> (but loss or damage solely in respect of Fire or Theft) and <strong>C</strong>.</td>
</tr>
<tr>
<td>Third Party Only</td>
<td><strong>Insured sections A and C</strong>.</td>
</tr>
<tr>
<td>Fire and Theft Only</td>
<td><strong>Insured section B</strong> (but loss or damage solely in respect of Fire or Theft).</td>
</tr>
</tbody>
</table>

**2. Insured section A – Liability to others**

**2.1 Liability cover**

**2.1.1 Liability cover**  
We will insure **you** for all amounts which **you** may be legally liable to pay to any third party for damages and claimant’s costs in respect of death or bodily injury to any person; and for damage to any **property** resulting from an accident involving the **insured vehicle**, including loading or unloading. **We** will also indemnify:

**2.1.2** at **your** request any passenger or person (other than the person driving) whilst travelling in or getting into or out of the **insured vehicle**;

**2.1.3** the owner of the **insured vehicle** as though they were the **insured**;

**2.1.4** following the death of anyone covered under this insurance, that person’s legal representative for any liability incurred by that person.

**2.2 Liability costs and expenses**

If **we** think it necessary **we** will pay:

**2.2.1 Defence expenses**  
legal fees and costs incurred in dealing with or defending any action at law by
which damages in respect of death, bodily injury or damage are claimed against any person covered by this insurance;

2.2.2 **Fatal inquiry expenses**
solicitors’ fees for representation at any Coroner’s inquest or fatal inquiry in respect of such accident or for defending in any criminal proceedings relating to such accident.

2.2.3 **Manslaughter defence expenses**
legal expenses in respect of any proceedings taken against a person covered under this insurance for manslaughter, or reckless or dangerous driving causing death, in respect of his or her driving at the time of the accident.

2.3 **Emergency medical treatment costs**
We will indemnify you for liability under the Road Traffic Acts or any other legislation applicable to motor insurance for emergency treatment fees arising out of an accident.

2.4 **Extensions to liability cover**
2.4.1 **Principals**
In the same terms in which we insure you under this section, we will extend cover to include any liability assumed by you in connection with the insured vehicle under any contract with a principal, provided that

a) we shall not be liable for death or bodily injury or loss or damage arising out of the negligence or other default of the Principal or his servants or agents;
b) such Principal is not entitled to indemnity under any other Insurance; and
c) we shall have the sole conduct of any claim arising under the terms of this Section.

2.4.2 **Third party contingent liability**
In the same way as we insure the insured vehicle under this section we will also insure you when, without your knowledge or consent, your employee is using a vehicle other than your vehicle for your business, but we will not insure you if there is any other insurance covering the same liability.

2.4.3 **Towing**
We will indemnify the insured for liability arising from an accident caused by the towing of a trailer or disabled mechanically propelled vehicle by the insured vehicle except that we shall not be liable:

a) for damage to the trailer or disabled mechanically propelled vehicle being towed nor for any load carried in or on it;
b) if the disabled mechanically propelled vehicle is being towed for hire or reward.

2.4.4 **Trailers**
We will indemnify the insured for liability arising from an accident involving a trailer owned by or in the custody or control of the insured when detached from the insured vehicle and out of use but remaining on the insured’s premises or while temporarily detached from the insured vehicle during the course of a journey, provided that full details of such trailer have been given to and accepted by us.
2.5 Liability limitations and exclusions

2.5.1 Cumulative limit of indemnity – property damage
We shall not be liable to pay any amount more than:

   a) £2,000,000 in respect of any one accident or series of accidents arising out of one event for damage to property arising out of use of any insured vehicle not being a Private Car;

   b) £20,000,000 in respect of any one accident or series of accidents arising out of one event for damage to property arising out of use of any Private Car.

2.5.2 Costs – property damage claims
The most we will pay in costs for any one property damage claim or series of property damage claims arising out of any one event is £5,000,000.

2.5.3 Fines, penalties
This insurance does not cover liability for fines, penalties, punitive or exemplary damages.

2.5.4 Injury from employment
This insurance does not cover liability for the death of or bodily injury to any person arising out of and in the course of that person’s employment by any person entitled to indemnity under this insured section A, except in so far as may be required by the Road Traffic Acts or any applicable UK or EU law or directive.

2.5.5 Injury to the driver
This insurance does not cover liability for the death of or bodily injury to any person driving the insured vehicle or in charge of it for the purpose of driving it.

2.5.6 Loading and unloading an insured vehicle
This insurance does not cover liability for death, bodily injury or damage caused or arising beyond the limits of any carriageway or thoroughfare in connection with the:

   a) bringing of the load to the insured vehicle for loading thereon; or

   b) taking away of the load from the insured vehicle after unloading.

2.5.7 Property owned or in custody
This insurance does not cover liability for loss of or damage to:

   a) any premises belonging to or occupied by the insured or any other person entitled to or claiming indemnity under this insured section A or any fixtures and fittings therein;

   b) any other property owned by or in the custody or control of the insured or any other person entitled to or claiming indemnity under this insured section A;

   c) any property or load being conveyed by the insured vehicle or any trailer owned by or in the care of the insured or any other person entitled to or claiming indemnity under this insured section A;

except in so far as may be required by the Road Traffic Acts but in any event not for any amount more than the minimum requirements thereunder.

2.5.8 Unlicenced drivers
We will not be liable under this section of the policy if a person who was not driving makes a claim and he/she knew that the person driving did not hold a valid driving licence.
3. Insured section B – Loss or damage to the insured vehicle

3.1 Loss or damage cover

If the insured vehicle is lost, stolen or damaged by:

3.1.1 accidental damage including malicious damage but excluding malicious damage by anyone employed by the insured; or

3.1.2 fire, self-ignition, lightning or explosion but excluding damage to that part where the fire originates; or

3.1.3 theft or attempted theft excluding obtaining property by deception; or

3.1.4 frost;

then we will pay at our option:

a) the reasonable cost of repairing any damage to the insured vehicle within its market value; or

b) the market value if the insured vehicle is damaged beyond economical repair; or

c) the cost of replacing the insured vehicle, or any part of it which has been lost or damaged, with one of a similar type and in similar condition; and

d) the reasonable costs of protection and removal of the insured vehicle to the nearest suitable repairers if it is disabled as a result of the damage; and

e) the reasonable cost of delivery to the insured in the United Kingdom, the Channel Islands or the Isle of Man after repair.

3.1.5 We will pay for a temporary replacement car, subject to availability.

After loss or damage covered by this insurance, if we manage your claim we will supply and pay for a temporary replacement while the repairs to your car are being carried out if you use our Selected Repairer Service.

We will insure the temporary replacement car under this insurance in exactly the same way as we insure your car and you will only have to pay for the fuel used. You must return the temporary replacement car when the owner or we ask you to or if this insurance expires and you do not renew it.

3.2 Extensions to loss or damage cover for Private Cars

Solely in respect of Private Cars, we will pay the following benefits.

3.2.1 Lock replacement

If the insured vehicle is covered for comprehensive benefits, then in the event of the keys or lock transmitter being lost or stolen and provided that the loss has been reported to the police, we will pay up to £500 (after deduction of any excess) towards the cost of replacing the door locks, boot lock, the ignition or steering lock, the lock transmitter and central locking interface.

3.2.2 Medical Expenses

We will pay up to £500 per person for any medical expenses necessarily and properly incurred if the driver and/or passenger(s) are injured in an accident directly involving the Private Car covered.

3.2.3 Personal Accident Benefits

If the driver of the Private Car covered is accidentally injured in direct connection with an accident arising from the use of the Private Car or whilst travelling in, or
getting into or out of it, then if within thirteen weeks of the accident the injury is the sole cause of

- death
- loss of any limb
- permanent loss of sight in one or both eyes

we will pay a benefit of £5,000 except that no payment will be made:

- to anyone over seventy at the date of the accident
- for any intentional self-injury, suicide or attempted suicide;
- for death or bodily injury while under the influence of drink or drugs;
- for any amount more than £5,000 in any one period of insurance.

The payment of any benefit will be made direct to the driver or to his/her legal representative.

3.2.4 Personal Effects
We will pay up to £100 for personal belongings in your car if they are lost or damaged by an accident, fire, theft or attempted theft.

We will not cover loss of or damage to; money, credit/charge cards, stamps, tickets, documents, cheques or share or bond certificates, or to; mobile telephones, office or business equipment, trade goods or samples;

3.2.5 Private Car – new for old replacement vehicle
Where the Private Car covered is stolen and not recovered or it is damaged in an accident or by fire, we will replace it with a new car of the same make, model and specification except that we will not be liable under this extension:

a) if the Private Car covered is not within one year of first registration; and
b) unless the cost of repairs covered by this policy will exceed sixty per cent of the manufacturers list price (including vehicle tax and VAT) at the time of purchase; and
c) unless the Private Car is owned by and registered to the insured; and
d) if you have not been the first and only registered keeper and owner, and
e) if a suitable replacement car is not available in the United Kingdom , and
f) if anyone else who has an interest in the Private Car does not agree, and
g) unless the Private Car has covered less than 10,000 miles.

If a replacement Private Car of the same make, model and specification is not available, then the most we will pay is the market value of the Private Car at the time and date of the loss or damage.

3.2.6 Private Car – broken glass
If you have Comprehensive cover and you claim only for broken glass in your car windscreen or windows or scratched bodywork caused by the broken glass, this will not reduce your no claim bonus. This does not include damage to sunroofs. We will not pay more than the amount shown in the schedule and an excess will apply as shown in the schedule.
3.3 Loss or damage limitations and exclusions

3.3.1 Cumulative limit of indemnity
This insured section B does not cover any amount in excess of £2,000,000 in connection with any occurrence or series of occurrences arising out of any one event.

3.3.2 Damage to tyres
This insured section B does not cover damage to tyres due to application of brakes, side slips, cuts, bursts or punctures or otherwise resulting from any cause other than an accident involving the insured vehicle.

3.3.3 Deception
This insured section B does not cover any loss suffered through the obtaining of property by the offence of fraud by false representation.

3.3.4 Diminution in value
This insured section B does not cover any reduction in value following repair of the insured vehicle, or following theft.

3.3.5 Excess
This insured section B does not cover the first part of each claim (the excess) as shown under endorsements added to the schedule.

3.3.6 Loss of use
This insured section B does not cover loss of use of the insured vehicle, or any other loss or damage other than expressly and specifically insured under insured section B.

3.3.7 Mechanical or electrical breakdowns
This insured section B does not cover mechanical, electrical, electronic, computer failures or breakdowns or breakages, or damage to the transmission by application of the brakes.

3.3.8 Obsolete Spare Parts Clause
This insured section B does not cover any amount more than the price shown in the manufacturer’s last list price at the date of the loss or damage where that part or accessory is unobtainable or obsolete in pattern.

3.3.9 Electronic, communications and sound reproducing equipment
This insured section B does not cover loss of or damage to electronic satellite navigation equipment (unless fitted by the manufacturer at first registration), tapes, cassettes, compact discs, MP3 players and accessories, visual and sound reproducing equipment, radar detection equipment, DVD players, telephones or other communications equipment.

- except that we will pay up to £500 if the vehicle is a Private Car and cover is Comprehensive, or
- we will pay up to £250 if the vehicle is a Private Car and cover is Third Party Fire and Theft
3.3.10 **Security / Immobiliser / keys**
This insured section B does not cover loss of or damage to the **insured vehicle** arising from theft or attempted theft if:

a) the **insured vehicle** has not been secured by means of the door and boot locks or if the windows or any form of sliding roof, sliding door, hood or removable panel roof have been left open or unlocked when the **insured vehicle** is parked and unattended; and

b) the immobiliser fitted by the vehicle manufacturer or fitted post manufacture has not been maintained in working order at all times and has not been activated when the **insured vehicle** is parked and unattended; and

c) the keys or other device which unlocks the **insured vehicle** have been left in or on the **insured vehicle** or not removed to a safe and secure place.

3.3.11 **Trailers**
This insured section B does not cover loss of or damage to any **trailer**, unless full details of such **trailer** have been given to and accepted by **us**. The **insured sections** applying to any such declared **trailer(s)** will be identical to its motive unit.

3.3.12 **Wear and tear**
This insured section B does not cover wear and tear or depreciation or that part of the cost of repair which improves the **insured vehicle** beyond its condition at the time of the loss or damage.

3.3.13 **Deception**
This insured section B does not cover loss resulting from deception, fraud or by use of counterfeit or irredeemable form of payment.

3.3.14 **Repossession**
This insured section B does not cover loss resulting from repossession or restitution of your **vehicle** to its rightful owner.

3.3.15 **Broken glass**
If you have Comprehensive cover and you claim for broken glass in your windscreen or windows we will not pay more than the sum insured shown in the **schedule** and an **excess** will apply as shown in the **schedule**. However, the excess will not be applied if the damage is repaired, instead of the glass being replaced.

3.3.16 **Unauthorised taking by employees of family members**
This insured section B does not cover loss of or damage to the **insured vehicle** arising from the vehicle being taken by a person:

a) who is not permitted to drive under the **certificate of motor insurance** or is excluded by endorsement; and

b) who is also your employee or a member of your family or household or in a close personal relationship with you or a member of your family or household.

3.3.17 **Misfuelling**
This insured section B does not cover loss or damage caused by an inappropriate type or grade of fuel being used.
3.4 Other terms and conditions

3.4.1 Take reasonable precautions
You must take all reasonable precautions to maintain the insured vehicle and/or trailer in a roadworthy condition and protect it from damage and/or loss.

3.4.2 Having a valid MOT Certificate
There must be a valid Department for Transport test certificate (MOT) in force for the insured vehicle if one is needed by law. In the absence of a valid Department for Transport test certificate (MOT) all cover under this insured section B is cancelled and of no effect.

3.4.3 Standard accessories or spare parts
For the purposes of this insured section B any standard accessory, spare part, component, or non standard part which has been agreed by us and which is fitted to the insured vehicle shall be treated as part of it.

3.4.4 Replacement parts
We may at our option fit replacement parts which have not been made by the vehicle’s manufacturer but which are of a similar standard.

3.4.5 Hire purchase agreement
If to our knowledge, the insured vehicle is the subject of a hire purchase or other credit purchase agreement, payment in respect of the total loss of the insured vehicle under this insured section B shall be made to the legal owner whose receipt shall be a full and final discharge of our liability in respect of such loss or damage.

4. Insured section C – Foreign Use

4.1 Foreign use – compulsory cover
In accordance with EU Directives, this insurance provides the minimum cover necessary to comply with the laws relating to compulsory motor insurance while the insured vehicle is in

- any country which is a member of the European Union; or
- any other country which agrees to meet European Union Directives on motor insurance and which the Commission of the European Union is satisfied has made arrangements to meet the requirements of these Directives.

4.2 Foreign use cover – Private Cars
4.2.1 The insurance is extended, for a period of 90 days to provide the same cover shown in your policy schedule in any of the countries described in Section 4.1 above

4.2.2 This will cover your Private Car while it is in and being transported between any countries to which the insurance applies. Cover in these countries is conditional on
your main permanent residence being in the United Kingdom, the Channel Islands or the Isle of Man.

4.3 Foreign use cover – All other vehicles

There is no automatic full schedule cover. If before departure you notify us, obtain our agreement and pay any additional premium we require, we may extend this policy to provide the same cover shown in your policy schedule while the insured vehicle is in

- any country which is a member of the European Union; or
- any other country which agrees to meet European Union Directives on motor insurance and which the Commission of the European Union is satisfied has made arrangements to meet the requirements of these Directives, or
- any country for which we agree to extend full schedule cover but limited to those countries covered by the International green card system.

5. Limitations and exclusions – all insured sections

We shall not be liable for:

5.1 Use and Driving
any loss or liability whilst the insured vehicle is

5.1.1 being used for any purpose not permitted by the certificate of motor insurance
5.1.2 being driven by any person not permitted by the certificate of motor insurance or any endorsement

5.2 Aircraft and aircraft sites
any loss or liability caused by, attributable to, or arising from the presence of the insured vehicle in any premises or area to which any aircraft has access, including, but without limitation, an airport or airfield.

5.3 Aircraft travelling at supersonic speeds
loss, destruction or damage directly occasioned by pressure waves caused by aircraft or other aerial devices travelling at sonic or supersonic speeds.

5.4 Carriage of hazardous goods
any liability, injury, loss or damage while the insured vehicle is being driven or used for the carriage of hazardous goods.

5.5 Confiscation or nationalisation
any consequence of confiscation or nationalisation or requisition destruction of or damage to property or of the insured vehicle(s) by order of any Government or Public or Local Authority.

5.6 Contractual liability
any liability arising from a contract or agreement which would not have arisen in the absence of such contract or agreement.

5.7 Earthquake
any liability, injury, loss or damage caused by earthquake.
5.8 **Nuclear hazards**
any loss or liability caused by, attributable to, or arising from;
5.8.1 ionising radiation or contamination by radioactivity from any irradiated nuclear fuel or from any nuclear waste from combustion of nuclear fuel, or
5.8.2 the radioactive, toxic, explosive or other hazardous properties of any explosive nuclear assembly or nuclear component of such assembly.

5.9 **Pollution**
5.9.1 any accident, injury, loss, damage or liability for death of or bodily injury to any person or damage to property directly or indirectly caused by pollution or contamination unless the pollution or contamination is directly caused by a sudden identifiable unintended and unexpected incident which occurs in its entirety at a specific time and place during the period of insurance.
5.9.2 all pollution or contamination which arises out of one incident shall be deemed to have occurred at the time such incident takes place.
5.9.3 this exception shall not apply in circumstances where it is necessary to meet the requirements of the Road Traffic Acts or any applicable UK or EU law or directive.

5.10 **Racing**
any accident, injury, loss or damage occurring while the insured vehicle is being used on the Nurburgring Nordschleife or for racing, pace making, reliability trial, speed testing, rallying or any use on any motor sport circuit.

5.11 **Riot or civil commotion**
any liability, injury, loss or damage caused by riot or civil commotion occurring outside Switzerland, Norway, or a Member Country of the European Union, but excluding Northern Ireland.

5.12 **Unlicenced use**
any liability, injury, loss or damage while the insured vehicle is being driven or used by anyone who:
5.12.1 does not hold a licence to drive the insured vehicle; or
5.12.2 has held but is currently disqualified from holding or obtaining such a licence; or
5.12.3 does not fully comply with the conditions of their driving licence; or
5.12.4 does not hold a Hackney Carriage or Private Hire licence where required.

5.13 **Drink and drugs**
any liability, injury, loss, damage or consequential loss arising out of the insured vehicle being driven by any person who, we are satisfied, was at the time under the influence of any substance that would be considered an offence under the relevant law applicable to the driving of vehicles except as is required to meet the minimum requirements of such law.

5.14 **Unsafe load**
any accident, injury, loss, damage or liability caused or incurred whilst:
5.14.1 the load in or on the insured vehicle is being conveyed in an unsafe manner;
5.14.2 the insured vehicle is conveying a load greater than that for which it was
constructed or more than the maximum carrying capacity as advised to us.

5.15 **Terrorism or war**
any loss arising directly or indirectly out of terrorism, war, invasion, acts of foreign enemies, hostilities or war like operations (whether war be declared or not), civil war, mutiny, revolution, rebellion, insurrection, uprising, military or usurped power, nationalisation, requisition, sequestration or confiscation by order of any public authority or government de jure or de facto or martial law except so far as is necessary to meet the requirements of the **Road Traffic Acts**.

5.16 **Deliberate acts**
any loss, damage or liability caused deliberately by you or by any person who is driving the **insured vehicle** with your permission.

5.17 **Foreign Use**
any liability loss or damage that occurs outside of the **territorial limits** of this policy unless extended under the terms of **insured section C** of this policy.

6. In the event of a claim or potential claim

6.1 **Claim notification**
6.1.1 In the event of an accident or incident likely to give rise to a claim which is covered under the policy, you must as soon as possible telephone our **24 hour claims helpline**.

   You will need to provide us with the following information:
   • your policy/certificate number;
   • your personal details and those of the driver;
   • the date, time, location and full circumstances of the incident;
   • details of any other persons, vehicles or property involved in the incident;
   • details of any injuries sustained in the incident;
   • if you are reporting the theft of your vehicle any crime reference given to you by the police when you reported the theft to them.

6.1.2 You or any other person claiming under this insurance must:
   • give us full details of any incident as soon as possible;
   • inform the police as soon as possible if your car or its contents are stolen and provide us with the crime reference number;
   • send to us immediately all communications from other people involved which must not have been replied to;
   • give us all the information and help we need.

6.1.3 **You** must forward every claim form, writ, summons, legal process or other communication in connection with any such incident to **us** immediately upon receipt.

6.1.4 **You** must advise immediately of the time and place of any impending prosecution or inquest or fatal inquiry.

6.1.5 The police shall be notified as soon as reasonably possible of loss or damage caused by theft or attempted theft or criminal damage.

6.2 **Claim Procedure**
6.2.1 You must give all information and assistance we or the police may require in connection with any claim.

6.2.2 No admission of liability or offer or promise of payment shall be made without our written consent.

6.2.3 We will handle, oversee and have full discretion in the conduct of any claim and shall be permitted to take over and deal with the defence or settlement of any claim in respect of any liability covered by this insurance in the name of the person against whom the claim is brought.

6.2.4 We will be permitted to take proceedings at our own cost to recover the amount of any payment made under this insurance in the name of the insured or other person to whom payment has been made.

6.2.5 If we ask to examine driving licences and vehicle documentation before agreeing to settle a claim under this policy you must supply this documentation before we can proceed with the settlement.

7. General Terms and Conditions

7.1 Anti-fraud databases
Your details may be passed on to the Claims and Underwriting Exchange Register (CUE) run by Insurance Database Services Ltd (IDSL) and the Motor Insurance Anti-Fraud and Theft Register (MIAFTR) run by the Association of British Insurers (ABI). We also exchange information with the police and/or other insurers and other organisations through various databases. The aim is to help us check information provided and also to prevent fraudulent claims. We will pass information relating to any claim, to the registers.

7.2 Termination or Cancellation of cover
7.2.1 You may cancel this policy at any time by letter, returning the certificate(s) of motor insurance.

7.2.2 We may cancel this policy by giving seven days notice by recorded delivery to your last known address. There are number of reasons why this action might be necessary. By way of example, cover may be cancelled when you are asked for proof of your No Claim Bonus, but fail to produce it, or cover may be cancelled if we come into possession of information that the policy is covering a stolen car. You will be entitled to a return of premium upon receipt of the certificate(s) of motor insurance.

7.2.3 Where the premium or any part of it was paid with the benefit of a finance agreement and there remains any sum outstanding to the provider of the finance at the date of cancellation of cover we may deduct from the sum otherwise payable the amount outstanding to the Finance Company which we will pay directly to them.

7.2.4 Provided this insurance is an annual contract, covering only a single vehicle, the premium will, upon cancellation, be refunded pro rata less the short period charge of one month’s premium, which is retained by Octane Underwriting. No refund will be allowed if any claim has been made during the period for which insurance cover was provided.

7.2.5 If this insurance is a multi-vehicle policy, you will be entitled, upon cancellation, to a return of premium after application of our short period rates, although no return of premium will be allowed if the claims under the policy in the period of insurance have exceeded the entire premium fund. Otherwise, the premium for each vehicle covered will be refunded pro rata less the short period charge of...
one month’s premium, except that no refund will be allowed in respect of any insured vehicle which has been the subject of a claim.

7.2.6 Deletion of vehicle from fleet policy.
No refund will be allowed in respect of the deletion from cover of any insured vehicle which has been the subject of a claim.

7.3 Contribution
If at the time of any claim there is any other insurance covering the same risk or any part of it we will not be liable for more than our rateable share.

7.4 Disclosure under the Data Protection Act 1998
We hold data in accordance with the Data Protection Act 1998. It may be necessary for us to pass data to other organisations that supply products and services associated with this contract of insurance. In order to verify information, or to prevent and detect fraud, we may share information you give us with other organisations and public bodies, including the police, accessing and updating various databases.

7.5 Right of Recovery
If under the laws of any country in which this insurance applies, we have to make payments which but for those laws would not be covered by this policy, you must repay the amounts to us.

You or the person who caused the accident must also repay us any money we have to pay because of any agreement we have with the Motor Insurers’ Bureau.

Any payment we have to make because we are required to do so by compulsory insurance law or an agreement with the Motor Insurers’ Bureau will be taken into account if the policy is cancelled or declared void.

7.6 Fraud
If any claim is in any respect fraudulent or if any fraudulent means or devices are used by you or anyone acting on your behalf to obtain any benefit under this insurance all policy benefits will be forfeited and we will not be liable to pay any outstanding or future claims.

7.7 Instalment premiums
Where the premium was paid with the benefit of a finance agreement and there remains any sum outstanding we may deduct the amount outstanding to the Finance Company from any claims settlement due in respect of a loss under this policy and pay it directly to them.

Where we have agreed to the payment of premium(s) by instalments, if any instalment is not received by us by its due date, then all unpaid instalments and service fees shall become immediately due. Should the full premium and service fee not be paid within seven days of us giving written notice of non payment this policy will be cancelled immediately upon the expiry of such notice.

Following such cancellation, provided that there have been no claims in the current period of insurance, you will be entitled to a pro-rata return of premium upon receipt the certificate(s) of motor insurance.

We may at our own option deduct any outstanding premiums due from any claims settlement due in respect of a loss under this policy.

7.8 Motor Insurance Database
You must ensure that all vehicle and policy details are notified to us on the effective date, for entry on the Motor Insurance Database as required by law in
Great Britain and Northern Ireland. Since the introduction of the Continuous Insurance Enforcement legislation in 2011, this requirement applies to Motor Trade policies in the same way as to any other type of Motor Insurance.

7.9 **Payment of Premium, Keeping to the Policy Terms & Avoiding Misrepresentation**

We will only provide the cover described in this insurance policy if:

7.9.1 **you** have paid or agreed to pay the premium for the current period of insurance; and

7.9.2 **you** or any person claiming protection has kept to all of the terms and conditions of this policy (including those applied by Endorsement) as far as they can apply; and

7.9.3 in entering into this contract **you** have taken all reasonable care in answering all questions in relation to this insurance honestly and to the best of your knowledge.

Your premium is based on information **you** supplied at the start of the insurance, subsequent alteration or renewal. **You** must tell **us** immediately via your insurance intermediary of any change to that information. Some examples are any changes to the insured vehicle which improve its value, attractiveness to thieves, performance or handling, any change of vehicle, change of occupation (including part-time), change of address (including where vehicle is kept), change of drivers, if **you** or any drivers pass your driving test, sustain a motoring or non-motoring conviction or licence endorsement or fixed penalty endorsement or there is a change of main driver.

Under the Consumer Insurance (Disclosure and Representations) Act 2012 **your** failure to take reasonable care to avoid misrepresentation in relation to the information provided could result in **your policy** being cancelled or **your** claim being rejected or not fully paid.

Octane Underwriting Limited will charge the following non-refundable Administration Fees

- New Business set up fee - £40.00
- All Mid-term Adjustments - £40.00

8. **Complaints**

We are committed to providing **you** with a high-quality service and **we** want to make sure that we maintain this at all times. If **you** feel that **we** have not provided a first-class service, please write, quoting the policy number shown on your schedule, to:

The Managing Director, Octane Underwriting Limited
Alexander House, Honywood Road,
Basildon, Essex SS14 3DS

Octane Underwriting Limited will investigate **your** complaint and issue a full response. If the complaint is still not resolved to **your** satisfaction, it may be possible to refer **your** complaint to the Financial Ombudsman Service.

The FOS can be contacted Exchange Tower, , London E14 9SR Telephone: 0800 023 4 567 (fixed landline) or 0300 123 9 123 (mobile line) E-mail: enquiries@financial-ombudsman.org.uk

Referral to the FOS will not prejudice **your** right to take subsequent legal proceedings.
Many policyholders prefer to contact, in the first instance, the broker or advisor who arranged the cover. You are at liberty to do so before referring to Octane, if you wish.

Your Insurer(s) are severally (NOT) jointly liable under this policy and compensation will be recoverable as such from Gefion Insurance A/S, Ostergade 10, 4, Copenhagen, Denmark, DK1 051, an EU insurer who is authorised and regulated by the Finanstilsynet (Danish FSA). Danish FSA register number 36016493. CVR (Central Business Register).

Regulated by the Danish Financial Services Authority (DFSA) for the conduct of UK business, register number 53117.

Gefion Insurance A/S is a member of The Guarantee Fund for Depositors and Investors and the fund may be contacted at Ostergade 10, 4, Copenhagen, Denmark, DK1 051. This Fund provides 100% compensation for claims incurred under and during the period of this policy against the firm’s several proportion of liability above. In the unlikely event that the fund is unable to meet Your compensation claim You should contact the UK Financial Services Compensation Scheme (FSCS).

Data Protection and Sharing Information with other organisations

Data Protection
Both Octane Underwriting Limited and your insurer is governed by the Data Protection legislation applicable in both the United Kingdom. Under this legislation we are required to tell you the following information. It explains how we may use your details and tells you about the systems we have in place that allow us to detect and prevent fraudulent applications and claims. The savings that we make help us to keep premiums and products competitive.

Insurance Administration
Information you supply may be used for the purposes of insurance administration by the insurer and its agent, by re-insurers and your intermediary. In assessing any claims made, insurers may undertake checks against publicly available information such as electoral roll, county court judgement, bankruptcy or repossessions. Information may also be shared with other insurers either directly or via those acting for the insurer such as loss adjusters or investigators.

Motor Insurance Database
Your policy details will be added to the Motor Insurance Database (MID), run by the Motor Insurers’ Bureau (MIB). MID and the data stored on it may be used by certain statutory and/or authorised bodies including the Police, the DVLA, the DVLNI, the Insurance Fraud Bureau and other bodies permitted by law for purposes not limited to but including:

- Electronic Licensing
- Continuous Insurance Enforcement
- Law enforcement (prevention, detection, apprehension and/or prosecution of offenders)
- The provision of government services and or other services aimed at reducing the level and incidence of uninsured driving

If you are involved in an accident, (in the UK or abroad) insurers and/or the MIB may search the MID to obtain relevant information.

Persons (including his or her appointed representatives) pursuing a claim in respect of a road traffic accident (including citizens of other countries) may also obtain relevant information which is held on the MID.

It is vital that the MID holds your correct registration number. If it is incorrectly shown on the MID you are at risk of having your vehicle seized by the Police. You can check that your correct registration details are shown on the MID at www.askmid.com

Fraud Prevention, Detection and Claims History
In order to prevent and detect fraud we may at any time share information about you with
other organisations and public bodies including the Police. We may check and/or file your details with fraud prevention agencies and databases, and if you give us false or inaccurate information and we suspect fraud, we will record this. We and other organisations may also search these agencies and databases to:
- Help make decisions about the provision and administration of insurance, credit and related services for you and members of your household;
- Trace debtors or beneficiaries, recover debt, prevent fraud and to manage your accounts or insurance policies;
- Check your identity to prevent money laundering, unless you furnish us with other satisfactory proof of identity;

In addition we may undertake credit searches and conduct additional fraud searches, which may include requests for copy driving licences, utility bills and other documentation to establish the identity of any person applying for insurance.

Claims History
Insurers pass information to the Claims and Underwriting Exchange Register, run by Insurance Database Services Ltd (IDS Ltd) and the Motor Insurance Anti-Fraud and Theft Register, run by the Association of British Insurers (ABI). The aim is to help us to check information provided and also to prevent fraudulent claims. Under the conditions of your policy you must tell us about any Insurance related incidents (such as fire, water damage, theft or an accident) whether or not they give rise to a claim. When you tell us about an incident we will pass information relating to it to these databases. We may search these databases when you apply for insurance, in the event of any incident or claim, or at time of renewal to validate your claims history or that of any other person or property likely to be involved in the policy or claim.

Other Insurers
We may pass information about you and this policy to other insurance companies with which we either reinsure our business or who are dealing with a claim made under this policy. In addition, information may be passed to other insurance related organisations in common with industry practice. These companies may be located in countries outside the UK but within the European Economic Area (“EEA”). We may also share data with other group companies who may be located outside of the EEA. Personal data shall not be transferred to a country or territory outside the EEA unless that country or territory ensures an adequate level of protection for the rights and freedoms of data subjects in relation to the processing of personal data.

Credit Searches and Accounting
In assessing an application for insurance or policy renewal, we may search files made available to us by credit reference agencies. They keep a record of that search. We may also pass to credit reference agencies information we hold about you and your payment record with us. Credit reference agencies share information with other organisations, enabling applications for financial products to be assessed or to assist the tracing of debtors, or to prevent fraud. We may ask credit reference agencies to provide a credit scoring computation. Credit scoring uses a number of factors to work out risks involved in any application. A score is given to each factor and a total score obtained. Where automatic credit scoring computations are used by us, acceptance or rejection of your application will not depend only on the results of the credit scoring process.
Sensitive Data
In order to assess the terms of the insurance contract or administer claims which arise, we will need to collect data which the Data Protection Act defines as sensitive such as medical history or criminal convictions. We will not use this data except for the specific purpose for which you provide it and to provide the services described in your policy booklet.

You will be able to check the information held about you by writing to the Group Data Protection Officer at Octane Underwriting Limited, The Lanyon Building, 10 North Derby Street, Belfast BT15 3HL. If appropriate you can have it amended, deleted or, by paying the appropriate fee, obtain a copy of the information held.